

CenturyLink Communications, LLC
PSC NO. 2 - TELEPHONE
Competitive Local Exchange Carrier Service
Effective Date: July 23, 2015

Section 2
Leaf 18
Revision: 0
Superseding Revision:

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.3 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.3.8 INTERRUPTION OF SERVICE

- A. After an interruption or outage of local service of more than 24 hours, the Company shall refund a portion of the monthly charge for the number of days without service.
- B. The allowance described above is not applicable when service is interrupted by the negligence or willful act of the customer to service or where the Company, under the terms of the contract for service, suspends or terminates service for nonpayment of charges, or for unlawful or improper use of the facilities or service, or for another reason provided for in the filed and effective tariff.

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