## 5. Business Complex Service Offerings

### 5.5 Voice Long Distance Contractual Arrangements

2. CenturyLink Total Advantage (CTA)
b. Terms and Conditions (Cont'd)
(7) Private Line Service

Private Line Services can only be provided where suitable facilities are available.
(8) Long Distance and Toll Free EZ Rate
(a) Customer may change their monthly recurring price plan up to four times per year without incurring a change fee charge. Charges to the monthly recurring price plan will be documented via an amendment signed by both parties. For purposes of such change fee changes, the year will begin on the later signature of the amendment and will start over each anniversary of the later signature date. If customer changes the monthly recurring price plan more than four times in a year, customer will be charged \$50 per change for each change after the first four.
(b) If during the month the minute of use block is exceeded, overage minutes of use rate will apply to the overage minutes.
(c) At least twenty percent of all usage traffic in the selected block of time must be interstate. If the minutes of use traffic falls below twenty percent interstate the rates may revert to TA standard rates as specified in this section.
(d) This plan is provisioned in conjunction with the interstate Long Distance and Toll Free EZ Rate service under which CenturyLink provides interstate long distance usage.

| Issued by: | Chantel Mosby |
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NY2015-004

