

PSC NO: 41 TELEPHONE
Frontier Communications of New York, Inc.
Effective Date: July 17, 2015

Section 6 Leaf: 12
Revision: 0
Superseding Revision:

SECTION 6 – MISCELLANEOUS SERVICES

E. OPERATOR SERVICES – ALL SERVICE AREAS (cont'd)

3. National Directory Assistance Service

1. National Directory Assistance Service provides customers with assistance in determining telephone numbers outside their LATA.
2. The application of charges set forth below apply to customer requests for National Directory Assistance Service in determining or attempting to determine the telephone number of any party located outside, or thought to be located outside, their LATA.
3. There are no call allowances for National Directory Assistance Service.
4. National Directory Assistance Service is only available where technically feasible.
5. Rates

	<u>Rates</u>
National Directory Assistance Service - per call	
Residence	\$1.50
Business	\$1.05

4. Directory Assistance Call Completion

1. Directory Assistance Call Completion (DACC) allows customers the option to have their local and/or Intralata Calls completed to a requested number by either the Directory Assistance operator or the audio response system that provides the requested directory number.
2. The regulations and charges apply to calls placed to Directory assistance from within the LATA where the Directory Assistance call originates.
3. The DACC charge will apply only to completed calls.
4. The Directory Assistance charge will apply in addition to the DACC charge.
5. If offered for IntraLATA toll calling, toll rates for calls completed through DACC will be measured from the originating to the terminating point and will not include mileage to and from the Directory Assistance service location.

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