

CenturyLink Communications, LLC
PSC NO. 4 - TELEPHONE
Competitive Access Services Tariff
Effective Date: July 23, 2015

Section 5
Leaf 3
Revision 0
Superseding Revision: }

5. ORDERING OPTIONS FOR ACCESS SERVICE

5.2 ACCESS ORDER

5.2.1 ACCESS ORDER SERVICE DATE INTERVALS (Cont'd)

B. Negotiated Interval:

The Company will negotiate a service date interval with the Customer on an Individual Case Basis (ICB) when:

- There is no standard interval for the service,
- The Customer requests a service date before or beyond the applicable Standard Interval Service Date,
- The Company determines that the service cannot be installed within the Standard Interval.

The Company will offer a Service Date based on the type and quantity of Access Services the Customer has required. All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.

5.2.2 CANCELLATION OF AN ACCESS ORDER

A customer may cancel an Access Order upon written notice at least five business days prior to the estimated availability date. The Company may invoice the customer for costs incurred, not to exceed the nonrecurring charges associated with the order.

Issued by: Jeff Glover

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