

CenturyLink Communications, LLC  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: July 23, 2015

Section 13  
Leaf 11  
Revision: 0  
Superseding Revision:

### 13. ADVANCE COMMUNICATION SERVICE OFFERINGS

#### 13.3 CENTURYLINK GUARANTEED

Effective December 15, 2013, Frame Relay and ATM Services will no longer accept new orders from existing customers (except to the extent permitted by contract).

- Customers with a contract that expires prior to December 15, 2014 may retain their Frame Relay or ATM Services covered by that contract on a month-to-month basis until December 15, 2014.
- Customers with a contract that expires after December 15, 2014 may retain their Frame Relay or ATM Services covered by that contract until the expiration of that contract.

##### A. General Description

CenturyLink Guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments. CenturyLink Guaranteed is designed for existing CenturyLink Guaranteed businesses spending up to \$100,000.00 per month. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment and the terms have 13 commitment levels.

##### B. Terms and Conditions

1. CenturyLink Guaranteed customers are eligible to receive guarantees. See the Company's Interstate Rates and Services Schedule.
2. Renewals
  - a. The customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

CenturyLink Communications, LLC  
Attention: Cancellation Notification  
Department 0270/1021  
4650 Lakehurst Court  
Dublin, OH 43016

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Issued by: Chantel Mosby

Director - Tariffs, CenturyLink  
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