## 7. Miscellaneous Charges And Surcharges

### 7.2 Duplicate Bill Charge

In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's duplicate bill policy applies.

| Minimum | Maximum |
| :---: | :---: |
| Charge | Charge |

- Residence, per account
- Reprint on paper, per bill
\$10.00
- Business, per account
- Reprint on paper, per bill
10.00


### 7.3 Convenience Fee

In the event a business customer makes a one-time payment using a credit card or an electronic funds transfer, a Convenience Fee Charge may apply. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to business customers enrolled in automatic payment plans, customers who pay their bill by mail or who use their financial institution's bill payment service, customers with multiple accounts with the Company, customers with service under a contractual arrangement that stipulate that such payments would not be assessed a fee, and customers without a computer. This one-time charge will be added to the customer's next month CenturyLink bill.

Minimum
Charge

- Business, - per transaction

Maximum
Charge
$\$ 8.00$
[1] See Section 2.3 of this Tariff for Minimums.

| Issued by: | Chantel Mosby |
| :--- | :--- |
|  | Director - Tariffs, CenturyLink <br> 100 CenturyTel Drive, Monroe, LA 71203 |

NY2015-004

