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Section 6 Leaf 69 Revision: 0 Superseding Revision:

6. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS

6.4 CALLING PLANS (Cont'd)

23. Business Basics

Effective November 3, 2011, Business Basics is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

Business Basics offers small business customers a flat rate for Dial-1 and SDS[1]. There is no monthly recurring charge associated with this product.

Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies.

To be eligible for Business Basics, business customers must: 1) subscribe to any Business Solutions Package; 2) be a multi-line customer with at least one local exchange service line or trunk provided by Embarq LOC or the Company, with a minimum of four lines presubscribed to this service[2]; or 3) be a multi-line customer with at least five individual business lines or at least two key trunks provided by Embarq LOC or the Company.

Customers who subscribe to this service and subsequently cancel their qualifying service needed to maintain eligibility will be switched, upon notice, to Business Sense as set forth in Section 6.4 of this Tariff.

Business Basics customers' employees may subscribe to the customer's Business Basics service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the customer's underlying Business Basics rates for satellite locations. Unless, otherwise indicated, all Business Basics calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.

- [1] Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers.
- [2] This option is grandfathered as of April 9, 2007 and is only available to existing customers.

Issued by: Chantel Mosby

Director – Tariffs, CenturyLink 100 CenturyTel Drive, Monroe, LA 71203

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