

CenturyLink Communications, LLC
PSC NO. 4 - TELEPHONE
Competitive Access Services Tariff
Effective Date: July 23, 2015

Section 2
Leaf 33
Revision 0
Superseding Revision: }

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.5 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS (Cont'd)

C. When A Credit Allowance Does Not Apply

No credit allowance will be made for:

1. Interruptions caused by the negligence of the customer.
2. Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
3. Interruptions of a service during any period in which the Company is not afforded access to the premises where the service is terminated.
4. Interruptions of a service when the customer has released that service to the Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in B., preceding, applies.
5. Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
6. Periods of temporary discontinuance as set forth in 2.2.1.B., preceding.
7. An interruption or a group of interruptions, resulting from a common cause that would amount to an adjustment of less than one dollar.

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