

CenturyLink Communications, LLC  
PSC NO. 4 - TELEPHONE  
Competitive Access Services Tariff  
Effective Date: July 23, 2015

Section 2  
Leaf 34  
Revision 0  
Superseding Revision: }

## **2. GENERAL REGULATIONS**

### **2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES**

#### **2.4.5 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS (Cont'd)**

##### **D. Use of an Alternative Service Provided by the Company**

Should the customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

##### **E. Temporary Surrender of a Service**

In certain instances, the customer may be requested by the Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

#### **2.4.6 REESTABLISHMENT OF SERVICE FOLLOWING FIRE, FLOOD OR OTHER OCCURRENCE**

##### **A. Nonrecurring Charges Do Not Apply**

Charges do not apply for the reestablishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

1. The service is of the same type as was provided prior to the fire, flood or other occurrence.
2. The service is for the same customer.
3. The service is at the same location on the same premises.
4. The reestablishment of service begins within 60 days after Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

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Issued by: Jeff Glover

Vice President – Regulatory Operations  
100 CenturyTel Drive, Monroe, LA 71203