Status: CANCELLED Effective Date: 07/23/2015

CenturyLink Communications, LLC PSC NO. 4 - TELEPHONE Competitive Access Services Tariff Effective Date: July 23, 2015 Section 2 Leaf 5 Revision 0 Superseding Revision: }

## 2. GENERAL REGULATIONS

## 2.1 UNDERTAKING OF THE COMPANY (Cont'd)

## 2.1.3 LIABILITY

- A. The Company's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of service, and subject to the provisions of B. through G., following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this Tariff as a Credit Allowance for a Service Interruption.
- B. The Company shall not be liable for any act or omission of any customer providing a portion of a service, nor shall the Company for its own act or omission hold liable any customer providing a portion of a service.
- C. The Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's negligence.
- D. The Company shall be indemnified, defended and held harmless by the customer against any claim, loss or damage arising from the customer's use of services offered under this Tariff, involving:
  - 1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communications;
  - 2. Claims for patent infringement arising from the customer's acts combining or using the service furnished by the Company in connection with facilities or equipment furnished by the customer or;
  - 3. All other claims arising out of any act or omission of the customer in the course of using services provided pursuant to this Tariff.
  - 4. Entering any Company-owned facility housing (e.g., above ground cabinets, underground utility vaults, utility hole, hand hole, etc.) for any purpose.

Issued by: Jeff Glover Vice President – Regulatory Operations

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