

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: July 1, 2015  
Issued in Compliance with Order in Case 14-E-0423 dated December 15, 2014

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## GENERAL INFORMATION

### 4. METERING AND BILLING (Cont'd)

#### S. Commercial System Relief Program (Cont'd)

##### 6. Metering (Cont'd)

- e. The Company shall visit the premises at the request of the Customer to investigate a disruption of normal communications between the phone line or wireless communications and the meter, or operation of external pulses from the meter to the Customer's energy management equipment. The Company shall charge for its visit based upon the cost to the Company.

##### 7. Data Review

The Company reserves the right to review records and/or operations of any Direct Participant, Aggregator, or customer of an Aggregator to verify enrollment information and performance associated with any designated Load Relief Period or Test Event called by the Company. Once the Company initiates a data review, all payments shall be suspended pending the outcome of the review. The Company shall complete its review within 30 days of receipt of all requested data, but no later than December 31 of the calendar year of the Capability Period under review. Any suspended payments shall be reinstated if the Company's review of the data results in a finding that the enrollment and performance information are correct.

If the Company determines that a Direct Participant, Aggregator, or customer of an Aggregator failed to cooperate fully and promptly with the review and/or did not fully comply with the provisions of this Rider and/or provided inaccurate data, the Direct Participant or the customer of the Aggregator shall be deemed ineligible to participate in the program until the issue is rectified. In addition, the Direct Participant or Aggregator shall be required to make prompt repayment to the Company of any overpayments that were made to such Direct Participant or Aggregator, on behalf of its customer, for the Capability Period that was reviewed as well as the current Capability Period, if different.

##### 8. Aggregation

- a. All customers of an Aggregator must meet the metering and telecommunications requirements of this Program.
- b. An Aggregator is responsible for the compliance of all customers it enrolls and shall be liable for performance, including, as applicable, repayments to the Company.

##### 9. Payments Made Under Both Options

Payments shall be made pursuant to sections 10 and 11 of this Program, except as specified below: Performance Payments shall not be made under this Program if the Direct Participant or Aggregator (on behalf of its customer) receives payment for energy during concurrent Load Relief hours under any other demand response program (e.g., NYISO's Day-ahead Demand Reduction Program or NYISO's Special Case Resources Program) in which the Customer is enrolled through the Company. If a customer taking service pursuant to Service Classification No. 14 participates in the NYISO market through the Company and receives payment for energy during concurrent Load Relief hours, Performance Payments shall be made under this Program only for Load Relief in excess of the Customer's CBL, expressed in kWh.

Performance Payments shall not be made if service is taken pursuant to Net Metering option.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York