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Savecom Telecom, Inc.

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# Section 8 - SPECIAL SERVICES AND PROGRAMS

## 8.1 LIFELINE TELEPHONE SERVICE

## 8.1.1 Lifeline Telephone Service Options

#### .1 Flat Rate Lifeline Service

This service provides a full waiver of the \$3.50 monthly federal subscriber line charge plus a reduction of \$1.75 in the monthly Service Line rate (which is offset by a Federal intrastate revenue contribution) for flat rate Lifeline customers.

### .2 Basic Lifeline Service

This service provides a full waiver of the \$3.50 monthly federal subscriber line charge plus a reduction of \$1.75 in the monthly Service Line rate (which is offset by a Federal intrastate revenue contribution) for message rate Lifeline customers. There is no monthly allowance for local calls. Primary area and Home Region calls are untimed. Extended area calls (where available) are timed.

# 8.1.2 Eligibility

This service is restricted to low income residential local exchange customers. To qualify for Lifeline service a customer must be income eligible for benefits from any one of the following Entitlement Programs administered by the New York State Department of Social Services:

Aid to Families with Dependent Children (AFDC) Food Stamps Home Energy Assistance Program (HEAP) Home Relief Medicaid Supplemental Security Income (SSI)

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