

Savecom Telecom, Inc.
New York PSC Tariff No. 1
Effective: October 2, 2015

Leaf 26
Revision 0
Supersedes

RESALE OF COMMUNICATIONS COMMON CARRIER SERVICE

3.6 Minimum Call Completion Rate

The customer can expect a call completion rate of 97% of calls attempted during peak use periods.

3.7 Special Services

For purposes of this tariff, a Special Service is deemed to be service requested by the customer for which there is no prescribed rate in this tariff. Special Services charges will be developed on an individual case basis and filed in this tariff. Special Services charges will be based on the estimated cost of furnishing such services including the cost of operating and maintaining such a service, the cost of equipment and materials used in providing such a service, the cost of installation including engineering, labor supervision, transportation, and the cost of any other specific item associated with the particular Special Services request.

3.7.1 New York Relay Service

3.7.1.1 General

The Company will provide access to a telephone relay center for New York Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customer to use.

3.7.1.2 Regulations

- A. Only intrastate calls can be completed using the New York Relay Service under the terms and conditions of this tariff.
- B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C. Calls through the Relay Service may be billed to a third number only if that number is within New York State. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

ISSUED BY: Simon Jalas, President, 709 Church Avenue, Brooklyn NY 11218

Cancelled by supplement No. 1 effective 07/08/2023