

Savecom Telecom, Inc.
New York PSC Tariff No. 2
Effective: October 2, 2015

Leaf 18
Revision 0
Supersedes

Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.3 FLEXIBLE PRICING (cont'd)

2.3.2 Conditions (cont'd)

- d. A customer can request that the Company disconnect service that is provided under the Flexible Pricing due to a price increase. The customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the customer notifies the Company of its desire to disconnect service within 20 days of receiving notification of the price increase.

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