

**Savecom Telecom, Inc.**  
New York PSC Tariff No. 2  
Effective: October 2, 2015

Leaf 2  
Revision 0  
Supersedes

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Contacting the Public Service Commission

In the case of a dispute between the Customer and the Company which cannot be resolved with Mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or mail.

1. By Phone:

Helpline (for complaints/inquiries)  
1-800-243-3377 for Continental United States or,  
1-800-662-1220 for Hearing/Speech Impaired: TDD or,  
(518) 472-8502

2. Online:

<http://www.dps.ny.gov/complaints.html> or,

3. By Mail:

NYS Department of Public Service  
Office of Consumer Services  
3 Empire State Plaza  
Albany, NY 12223-1350

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Issued By: Simon J alas, President, 709 Church Avenue, Brooklyn, NY 11218