

Savecom Telecom, Inc.
New York PSC Tariff No. 1
Effective: October 2, 2015

Leaf 6
Revision 0
Supersedes

RESALE OF COMMUNICATIONS COMMON CARRIER SERVICE

SECTION 1 - DEFINITIONS AND TECHNICAL TERMS

1.1 Definitions:

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

Authorized User - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

Cancellation of Order - A customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Carrier – Savecom Telecom, Inc. unless specifically stated otherwise.

Company – Savecom Telecom, Inc. also referred to as "Carrier."

Completed Calls - Completed calls are calls answered on the distance end.

Customer - The person, firm, corporation, or other entity which orders or uses service and is responsible by law for payment for communication service from the telephone utility.

Customer Provided Equipment - Terminal equipment provided by a customer.

Day Rate Period - The hours of 8:00 a.m. through 4:59 p.m., Monday through Friday.

Delinquent Account - An account for which a bill or payment agreement for regulated services or equipment has not been paid in full on or before the last day for timely payment.

ISSUED BY: Simon Jalas, President, 709 Church Avenue, Brooklyn NY 11218

Cancelled by supplement No. 1 effective 07/08/2023