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Savecom Telecom, Inc.

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SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.2 CLASS Services

The following types of calls cannot be Automatically Redialed:

- * Calls to 800 Service number
- * Calls to 900 Service number
 - * Calls preceded by an interexchange carrier access code
 - * International Direct Distance Dialed calls
 - * Calls to Directory Assistance
 - * Calls to 911

c. Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

d. Customer Originated Trace

Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

5.2.3 Rates and Charges

a. Monthly Rates

Maximum and minimum rates for this service are located in Section 6, Residential Network Switched Service, and Section 7, Business Network Switched Service.

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