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Savecom Telecom, Inc.

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SECTION 5 - <u>SUPPLEMENTAL SERVICES</u>

5.1 Custom Calling Service

5.1.2 Description of Features (cont'd)

c. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e. CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

d. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.

e. Regular Multiline Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group.

f. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit or thirty numbers with two digits) can be selected.

5.1.3 Rates and Charges

a. Monthly Rates

Maximum and minimum rates for this service are located in Section, Residential Network Switched Service, and Section 7, Business Network Switched Service.

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