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Savecom Telecom, Inc.

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

- 2.14 <u>Emergency/ Crisis/ Disaster Restoration and Provisioning Telecommunications</u> <u>Service Priority</u> (cont'd)
 - 2.14.1. General (cont'd)
 - b. (cont'd)
 - ii. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.
- 2.14 Emergency/ Crisis/ Disaster Restoration and Provisioning -Telecommunications Service Priority (contd.)
 - 2.14.2. TSP Request Process:
 - 2.14.2.1TSP Request Process Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

a. determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership

National Security Posture and U.S. Population Attack Warning

Public Health, Safety, and Maintenance of Law and Order Public Welfare and Maintenance of National Economic Posture

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