

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 OPERATOR CALL COMPLETION

5.13.1 General

- A. This service provides customers who have received a requested intraLATA telephone number from directory assistance service, the option of having an intraLATA call dialed and completed to that requested telephone number, where suitable facilities exist.
- B. Operator Call Completion is available with all telephone numbers in the Company's directory assistance service data base except the following numbers.
 - 1. InterLATA numbers
 - 2. 700, 800 and 900 numbers
 - 3. 976 and 540 (IDS)
 - 4. 920 and 970 (Circuit 9 service) numbers
 - 5. 550 (GBS) numbers
 - 6. Nonpublished service numbers
- C. For customers requesting more than one directory assistance number, the Operator Call Completion option is available only to the last telephone number request.
- D. This service is available to residence and business customers on a direct billed, collect, billed to third number or calling card basis.

5.13.2 Application of Rates and Charges

- A. The charge for Operator Call Completion is in addition to the applicable direct dialed or operator assisted directory assistance service rates, local usage charges, IntraLATA Toll Calling rates, and calling card, collect and bill to third number incremental charges.
- B. The charge for Operator Call Completion applies for each call dialed and completed for the customer except when the calling party is identified as being handicapped and unable to dial the call because of the handicap.

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