TELXMEDIA, INC.

Leaf No. 63

New York P.S.C. No. 1

Revision: 0

Effective: November 11, 2015 Superseding revision:

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 CUSTOMIZED NUMBER SERVICE (Cont'd)

5.10.2 Conditions

- A. Charges for Customized Number Service apply when a customer:
 - 1) Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
 - Requests a number change from the customer's present number to a Customized Number.
- B. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

See Rate Schedule in Section 12 of this tariff.

5.11 CUSTOMER REQUESTED SERVICE SUSPENSIONS

5.11.1 General

At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

5.11.2 Rates and Charges

The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of Suspension

Charge

- First Month or Partial Month (no reduction)

Regular Monthly Rate

- Each Additional Month (up to the one-year limit)

½ Regular Monthly Rate