

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

A. Deposits for New Service

If a customer or applicant has an undisputed outstanding bill from previous telephone service, the company may require a deposit as a condition of providing new service. In such cases, the deposit amount shall not exceed \$50.00 or other such amount as the Commission may decide. Additionally, the company may require the customer to pay the outstanding bill or make satisfactory arrangements for payment before service will be provided.

B. Deposits for Restoration of Discontinued Service or Subsequent Service

The company may require a deposit as a condition of restoring discontinued service or providing subsequent service. In such cases, the deposit amount shall equal a sum up to two times the average bill during the preceding six-month period.

C. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

D. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

E. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

Issued By:

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