

DSCI, LLC
P.S.C. NO 1-Local Exchange Tariff
Effective Date: 9/01/2015

Leaf: 58
Revision: 0
Superseding revision:

2 General Rules and Regulations (cont'd)

2.13 Emergency/ Crisis/ Disaster Restoration and Provisioning - Telecommunications

Service Priority

2.13.1 General

- b. The TSP program has two components, restoration and provisioning.
 - 1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
 - 2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage.

Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

Issued By: Sean Dandley, CEO, 303 Wyman Street Suite 350, Waltham, MA, 02451