

DSCI, LLC
P.S.C. NO 1-Local Exchange Tariff
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2 General Rules and Regulations (cont'd)

2.11 Allowances for Interruptions in Service (cont'd)

2.11.1 Credit for Interruptions (cont'd)

- c. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:

1. if interruption continues for less than 24 hours:

Length of Interruption	Service to be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

2. if interruption continues for more than 24 hours:

- a) Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours
- b) Interruptions Over 72 hours will be credit 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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