

DSCI, LLC
P.S.C. NO 1-Local Exchange Tariff
Effective Date: 9/01/2015

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Revision: 0
Superseding revision:

11 Billing and Collection Services (cont'd)

11.1 Billing Name and Address Service (cont'd)

11.1.1 Undertaking of the Telephone Company

- a) A request for information on over 100 and up to 500 telephone numbers should be mailed to the Telephone Company. The Telephone Company will provide the response by first class U.S. Mail within ten (10) business days.
- b) Upon receipt of a magnetic tape of recorded customer messages, the Telephone Company will, at the request of the customer, provide BNA service on a mechanized basis. The tape of messages may be provided by the customer or, where the customer subscribes to Recording Service, may be the output from that service. The Telephone Company will enter the BNA information on the recorded message tape and send the tape to the customer by first class U.S. Mail. Other methods of delivering the data may be negotiated, and charges based on cost will apply.
- c) The Telephone Company will provide a response to customer-provided tapes by mail within six (6) business days of receipt. The Telephone Company will process and mail tapes which are the output of Recording Service every fifth business day.
- d) The Telephone Company will specify the format in which requests and tapes are to be submitted.

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