DSCI, LLC P.S.C. NO 1-Local Exchange Tariff Effective Date: 9/01/2015 Leaf: 185 Revision: 0 Superseding revision:

## **11** Billing and Collection Services (cont'd)

## 11.1 Billing Name and Address Service (cont'd)

- 11.1.1 Undertaking of the Telephone Company (cont'd)
  - e) The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the Telephone Company records, including non-published and non-listed numbers. If the billing name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the Telephone Company will provide an indicator on the confidential records.
  - f) The Telephone Company will provide the most current BNA information resident in its data base. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message originated.

## 11.1.2 Obligations of the Customer

- a. With each order for BNA Service, the customer shall identify the authorized individual and address to receive the BNA information.
- b. A customer which orders BNA Service on a mechanized basis and which intends to submit tapes of record messages for processing must provide the Telephone Company with an acceptable test tape or transmission which includes all call types for which BNA information may be requested.