

CROSS RIVER FIBER LLC
P.S.C. No. 1 TELECOMMUNICATIONS
Effective Date: 10/29/2015

Leaf: 23
Revision: 0
Superseding revision: -

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- C. Amount: The amount of a deposit shall be reasonably related to the probable charge for service during a billing period based upon the average monthly charge over an estimated twelve month service period increased by one month's average bill. If the amount of the deposit is insufficient, the Company may require an additional deposit.
- D. Interest: Deposits will accrue simple interest at a rate determined by the NYPSC. Interest payments on deposits shall be made at least once during each twelve-month period in which a deposit is held and shall take the form of credits on bills toward the service rendered or to be rendered.
- E. Refund upon Discontinuance: Upon discontinuance or termination of service, the Company will credit the deposit to the charges stated on the final bill. The balance, if any, will be returned to the Customer within 30 days of rendition of the final bill, and will not include any interest on the deposit.
- F. Refund after Satisfactory Payment: After prompt and timely payment of all charges for 12 consecutive billing periods, within 30 days, the Company will refund the deposit to the Customer by crediting the deposit to the Customer's bill or by issuing a separate check. The refund will not include interest. Payment of a charge is satisfactory if received prior to the date that the charge becomes delinquent provided that it is not returned for insufficient funds or closed account.
- G. Conditions under which a deposit shall not be required:
1. If the applicant provides a satisfactory credit history acceptable to the Company, a deposit shall not be required. Credit information contained in the applicant's account record may include, but shall not be limited to, account established date, 'can-be-reached' number, name of employer, employer's address, Customer's driver's license number or other acceptable personal identification, billing name, and location of current and previous Service. Credit cannot be denied for failure to provide a social security number.