

CROSS RIVER FIBER LLC
P.S.C. No. 1 TELECOMMUNICATIONS
Effective Date: 10/29/2015

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13.14 Limitations on Allowances

No credit allowance will be made for:

- A. Outages due to noncompliance with the provisions of this Tariff by the Customer, an Authorized User, joint user, and other common carrier providing service connected to the service of the Company;
- B. Outages due to the negligence of any person other than the Company, including but not limited to the Customer and other common carriers connected to the Company's facilities;
- C. Outages due to the failure or malfunction of non-Company equipment;
- D. Outages during a period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. Outages during a period in which the Customer continues to use the service on an impaired basis;
- F. Outages during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. Outages due to circumstances or causes beyond the control of the Company;
- H. Outages that occur or continue due to the Customer's failure to authorize replacement of any element of special construction; or
- I. Outages that are not reported to the Company within 30 days of the date that service was affected.