

SECTION 3 - SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Service (cont'd)

3.2.3 Telecommunications Service Priority (cont'd)

(C) Responsibilities of the End-User (cont'd)

- (5) Pay the Company any authorized costs associated with priority services.
- (6) Report to the Company any failed or unusable services with priority levels.
- (7) Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- (8) Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

(D) Responsibilities of the Company

The Company will perform the following:

- (1) Provide TSP service only after receipt of a TSP authorization code.
- (2) Revoke TSP services at the direction of the end-user or OPT.
- (3) Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- (4) Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- (5) Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- (6) Confirm completion of TSP service order activity to the OPT.
- (7) Participate in reconciliation of TSP information at the request of the OPT.

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