

SECTION 3 - SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Service (cont'd)

3.2.3 Telecommunications Service Priority (cont'd)

(A) General (cont'd)

(2) The TSP program has two components, restoration and provisioning.

- a) A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
- b) A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

(B) TSP Request Process

(1) Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

- a) Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.
 - National Security Leadership
 - National Security Posture and U.S. Population Attack
 - Warning Public Health, Safety, and Maintenance of Law and Order Public Welfare and Maintenance of National Economic Posture