Telxmedia, Inc.

NY PSC No. 2

Effective: November 11, 2015

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SECTION 2 - REGULATIONS (CONT'D)

2.7 Allowances for Interruptions in Service (cont'd.)

2.7.1 Credit for Interruptions (cont'd.)

(B) (cont'd.)

24 hours

A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

Length of Interruption	Interruption Period To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including	

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

One Day

Issued by: Faizal Hassad, President TELXMEDIA, INC.

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