Telxmedia, Inc.

NY PSC No. 2

Effective: November 11, 2015

Original Leaf 34

## SECTION 3 - SERVICE AND RATE DESCRIPTIONS

- 3.1 Access Services (cont'd.)
  - 3.1.1 Access Service Order (cont'd.)
    - 3.1.1.1 Access Order Service Date Intervals (cont'd.)
      - (C) Advance Order Interval (cont'd.)
        - (1) Advance Payment (cont'd.)

When the Access Services are connected on the service date, the Advance Payment will be applied, as a credit, to the Customer's billed service charges. When there has been a decrease in the number of services originally ordered, as set forth in (2) following, only the portion of the Advance Payment for services actually installed will be credited.

(2) Cancellation or Partial Cancellation of an Advance Order Interval Access Order

When the Customer cancels an Access Order, the order will be withdrawn. The Advance Payment will not be credited or refunded. Any decrease in the number of ordered Access Services will be treated as a partial cancellation, and the portion of the Advance Payment for the services canceled will not be credited or refunded.

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