

TC Systems, Inc.
P.S.C. No. 7 -- Telephone
Access Services
Effective Date: October 23, 2015

Section 8
Leaf No. 11.1
Revision: 0

8. AT&T SWITCHED ETHERNET SERVICE

8.3 Service Components (continued)

8.3.10 Cancellation Charges

A Customer may cancel an order for the installation of service at any time prior to notification by AT&T that service is available for the Customer's use. The Cancellation Date is the date AT&T receives written notice from the Customer that the order is to be cancelled.

When a Customer cancels an order (or a part of an order) for AT&T Switched Ethernet Service, cancellation charges will apply, even when nonrecurring installation charges would otherwise be waived. Applicable cancellation charges will be calculated based on the number of calendar days between AT&T's receipt of the order and the Cancellation Date. A cancellation charge will apply on a per Port Connection basis as shown in the Price List.

A. When Cancellation Charges Do Not Apply

- When a Customer cancels an order for the termination of existing service.
- If AT&T misses a service due date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotion), the Customer may cancel the order without incurring cancellation charges.
- If the Customer cancels a network reconfiguration order (e.g., move, change or disconnect).
- If an order is cancelled because the Customer does not agree to pay applicable Special Construction charges as described in Section 2.10.

(N)

(N)

Issued by: Linda Guay, Director