

TC Systems, Inc.  
P.S.C. No. 7 -- Telephone  
Access Services  
Effective Date: October 23, 2015

Section 8  
Leaf No. 12  
Revision: 1  
Superseding Revision: 0

## 8. AT&T SWITCHED ETHERNET SERVICE

### 8.3 Service Components (continued)

#### 8.3.11 Expedites

(T)

If the Customer desires that service be provided on an earlier date than that which has been established for the order or the provision of the service, the Customer may request that service be provided on an expedited basis. If AT&T determines that service can be provided on the requested date and that additional labor costs or extraordinary costs are required to meet the requested service date, the Customer will be notified and will be provided with an estimate of the additional charges involved. The total charge to the Customer for the Additional Engineering may not exceed the estimated amount by more than 10%. If the Customer instructs AT&T to proceed, such additional charges will be determined and billed to the Customer as follows:

To calculate the additional labor charges, AT&T will, upon authorization from the Customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the Customer and will bill the Customer at the applicable additional labor charges as set forth in this Tariff.

- Extraordinary Costs: Special Construction terms and conditions will be used by AT&T to determine charges to recover the extraordinary costs which may be involved.
- If AT&T is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge will apply, unless the missed service date was caused by the Customer.
- AT&T will adhere to Customer requested expedites approved by AT&T, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

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Issued by: Linda Guay, Director