Received: 12/23/2015 Status: CANCELLED Effective Date: 01/22/2016

West Telecom Services, LLC

New York P.S.C. No. 2 Original Page 30

LOCAL EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 – GENERAL RULES AND REGULATIONS, (CONT'D.)

- 3.9 Termination of Service, (Cont'd.)
 - 3.9.5 Termination For Cause Other Than Nonpayment, (Cont'd.)
 - D. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the Customer may require termination of a Customer's service until such time as new arrangements can be made. No charges will be assessed the Customer while service is terminated, and no reconnection charges will apply when the service is restored.

3.9.6 Emergency Termination of Service

Issued by:

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

3.9.7 Payment Responsibility

The Customer is responsible for all charges incurred to the Calling Station regardless of which party terminates the service. The Customer shall reimburse the Company for all expenses and fees (other than attorneys' fees) incurred by the Company in collecting such charges.

Issued: December 23, 2015 Effective: January 22, 2016

Tariff Manager Lancaster, Texas 75146