

West Telecom Services, LLC

New York P.S.C. No. 2  
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LOCAL EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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## SECTION 3 – GENERAL RULES AND REGULATIONS, (CONT'D.)

## 3.9 Termination of Service, (Cont'd.)

## 3.9.3 Verification of Nonpayment

Service shall not be terminated for nonpayment of a bill rendered unless:

- A. The Company has verified that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- B. The Company has checked the Customer's account on the day that termination is to occur to determine whether payment has been posted to the Customer's account as of the opening of business on that day.

## 3.9.4 Dishonored Checks

If a Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

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Issued by:

Tariff Manager  
Lancaster, Texas 75146

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