

West Telecom Services, LLC

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LOCAL EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

COMMISSION - The New York State Public Service Commission.

CUSTOMER - A person, association, firm, corporation, partnership, governmental agency or other entity, including affiliates or divisions of the Customer, in whose name the telephone number of the Calling Station is registered with the underlying local exchange company. The Customer is responsible for payment of charges to the Company and compliance with all terms and conditions of this tariff.

DIRECT INWARD DIAL ("DID") - A service attribute that routes incoming calls directly to Stations, by-passing a central answer point.

DIGITAL - A method of, storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (Bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of Analog technologies.

DISCONNECT - To render inoperable or to disable circuitry, thereby preventing outgoing and incoming toll communications service.

ERROR - A discrepancy or unintentional deviation from what is correct or true. An Error can also be an omission in records.

EXCHANGE - An area, consisting of one or more Central Office districts, within which a call between any two points is a Local call.

EXCHANGE ACCESS LINE - A Central Office Line furnished for direct or indirect access to the Exchange system.

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