

West Telecom Services, LLC

New York P.S.C. No. 2
Original Page 21

LOCAL EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 – GENERAL RULES AND REGULATIONS, (CONT'D.)

3.5 Installation Service

The Company provides a Half-Day Installation Plan, which offers Customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a Customer premise visit. In the case of any inconsistency with the regulations in Part 609 of 16 NYCRR for installation service, the rules of the Commission shall prevail.

3.6 Access to Customer's Premises

The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any Joint User or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

3.7 Individual Case Basis ("ICB") Arrangements

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to Customers in writing and will be made available to similarly-situated Customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this tariff within thirty (30) days after the contract is signed by both the Company and the Customer. The following information will be included in the summary:

3.7.1 LATA and type of switch;

3.7.2 The V&H distance from the Central Office to the Customer's premises;

3.7.3 Service description;

3.7.4 Rates and charges;

3.7.5 Quantity of circuits; and

3.7.6 Length of the agreement.

Issued: December 23, 2015

Issued by:

Tariff Manager
Lancaster, Texas 75146

Effective: January 22, 2016

NYx1501a