

PSC NO: 4 TELEPHONE  
Citizens Telecommunications Company of New York, Inc.  
d/b/a Frontier Communications of New York  
Initial Effective Date: January 24, 2016

Section: 3 Leaf: 9  
Revision: 2  
Superseding Revision: 1

### SECTION 3 – DIRECTORY LISTINGS

#### A. ALPHABETICAL DIRECTORY (cont'd)

##### 7. Unlisted Service

##### a. General

Unlisted telephone numbers are not listed in the Telephone Company's alphabetical directory but are available from the information operator upon subscriber request.

##### b. Rates

<u>Upstate</u>	<u>C&amp;U</u>	<u>Iroquois</u>	<u>Western</u>	<u>Red</u>	<u>Delaware</u>
\$3.85	\$3.85	\$3.85	Counties \$3.85	Hook \$3.85	\$3.85

(I)

##### c. Domestic Violence Waiver

Pursuant to Section 91(7) of the Public Service Law, where a customer requests protection of his or her identity in connection with the customer's purchase of telephone service and the customer a) is a victim of domestic violence, as defined in Section 459-a of the New York Social Services Law, and b) for whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction, the Company will:

1. Allow the customer to use a modified or alternative name for a directory listing, or
2. Waive the otherwise applicable charges for a non-published telephone listing

These listings shall conform to all the same requirements of other non-published listings. A customer requesting such an accommodation shall provide a copy of the order of protection to the Company.

#### B. WHOLESALE LISTINGS

##### 1. Directory Subscriber Listing Information

##### a. General

Directory Subscriber Listing Information, referred to as Directory Database, is defined as a white Leaf No. listing that identifies the subscriber of a telephone Company which includes the subscriber's name, telephone number, address or primary advertising classification used for publication or used in any directory assistance format.

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