

West Telecom Services, LLC

New York P.S.C. No. 2
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LOCAL EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – SUPPLEMENTAL SERVICES, (CONT'D.)

11.2 Customized Number Service, (Cont'd.)

11.2.2 Conditions

- A. Charges for Customized Number Service apply when a Customer:
1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
 2. Requests a number change from the Customer's present number to a Customized Number.
- B. The Company shall not be liable to any Customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another Customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

11.2.3 Rates

| | <u>Minimum</u> | <u>Maximum</u> |
|----------------------|----------------|----------------|
| Set-up Charges | | |
| Residential Customer | \$0.00 | \$50.00 |
| Business Customer | \$0.00 | \$100.00 |

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