PSC NO: 41 TELEPHONE Frontier Communications of New York, Inc. Effective Date: January 24, 2016 Section 6 Leaf: 1 Revision: 1 Superseding Revision: 0

## SECTION 6 – MISCELLANEOUS SERVICES

## A. LIFELINE TELEPHONE SERVICE

- 1. Description
  - a. Lifeline Flat Rate Discounted Service The Lifeline Program is a federally funded program established to provide monthly assistance to low income Residential households. Eligible subscribers will receive a monthly credit of \$9.25. Customers will also receive an additional credit to offset the residential access line rate increase made effective in Case 07-C-0349 as shown below.

| All Exchanges     |        |     |
|-------------------|--------|-----|
| January 1, 2013   | \$2.00 |     |
| January 1, 2014   | \$2.00 |     |
| February 15, 2015 | \$0.85 |     |
| January 24, 2016  | \$1.25 | (N) |

- b. Basic Lifeline Service This service provides for a \$1 monthly rate for exchange access and no monthly allowance for local calls. In addition to the monthly rate, customers will pay a message rate for each call made within their local calling area. These calls are untimed and billed on a per message basis. A ten percent discount applies to the first \$5 of direct-dialed local usage. This service offers a 100% waiver of the Federal Subscriber Line Charge.
- c. Qualified customers may choose one of the Lifeline services as described above.

Service order charges do not apply to change existing service from:

- a. Non-Lifeline Message or Flat rate service to Lifeline Basic or Lifeline Flat Rate service.
- b. Lifeline Basic or Lifeline Flat Rate Service to non-Lifeline Message or Flat Rate Service.

For subsequent changes from one type of service to another, service connection charges as stated in this tariff will apply.