

Atlantic Metro Communications II, Inc.
Tariff NY PSC No. 1
Effective Date: Feb. 14, 2016

Leaf No. 43
Revision: 0
Superseding Revision:

Multiple Service Credits cannot be overlapped on the same service (i.e. Failure to meet multiple metrics during the same period of time cannot be stacked up). In no circumstances will the total monthly credit exceed the total monthly charge actually paid by the customer for service during the month in question. Service Credits will be credited against a Customer's account and may not be received in the form of a refund, except that if any Service Credits remain unused at the termination or expiration of the Agreement, Company will provide such credits to Customer in the form of a cash payment.

17.5 Limitations on Service Credits

Customer shall not receive any Service Credits in connection with any failure caused by:

- A. Service Outages due to circumstances or causes beyond the Company's reasonable control, including without limitation, acts of any governmental body, war, insurrection, sabotage, acts or omissions of a third party not engaged or authorized by the Company, embargo, strike or other labor disturbance, interruption of or delay in transportation, unavailability of or interruption or delay in telecommunications outside of the Company's control, failure or delay of third party services or software; or Service Outages arising out of a Force Majeure Event;

Issued by:

Matthew Lombardi, CEO

Effective 01/21/2016 under authority of PSC by Order made 01/21/2016 in Order Number 15-02135
Cancelled effective 02/15/2021. 4 Century Drive, Parsippany, New Jersey 07054