

Atlantic Metro Communications II, Inc.
Tariff NY PSC No. 1
Effective Date: Feb. 14, 2016

Leaf No. 41
Revision: 0
Superseding Revision:

G. Qualification of SLO

SLO's outlined in sections C - F, above, shall not apply in instances of oversubscribed customer's service capacity at any provided network connection.

H. Mean Time to Respond

1. Service Outage \leq 15 Minutes
2. Non-Service Affecting Issues \leq 1 Hour

I. Mean Time to Repair

MTTR interval is determined once the fault is verified and varies by service access type.

Issued by:

Matthew Lombardi, CEO

Effective 01/21/2016 under authority of PSC by Order made 01/21/2016 in Order Number 15-02135
Cancelled effective 02/15/2021. 4 Century Drive, Parsippany, New Jersey 07054