

Atlantic Metro Communications II, Inc.
Tariff NY PSC No. 1
Effective Date: Feb. 14, 2016

Leaf No. 46
Revision: 0
Superseding Revision:

- N. DNS issues outside the direct control of the Company;
- O. False SLA breaches reported as a result of outages or errors of any Company measurement system;
- P. Customer's acts (or act of others engaged or authorized by Customer), including without limitation, any negligence, willful misconduct, or use of the Company's IP Network or Company services in breach of the Company's Master Services Agreement or Acceptable Use Policy;
- Q. Service Outages or downtime associated with Customers' designated non-production (staging, testing or development) infrastructure that is unrelated to hardware or network failures;
- R. Service Outages during a period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- S. Service Outages that are not reported to the Company within 30 days of the date that service was affected; or requests for Service Credits that are not made within 7 business days after the end of the month for which credit is requested;
- T. Service Credit is not available to Customer's deemed in "Poor Standing," as defined in the Company's Master Services Agreement;

Issued by:

Matthew Lombardi, CEO

Effective 01/21/2016 under authority of PSC by Order made 01/21/2016 in Order Number 15-02135
Cancelled effective 02/15/2021. 4 Century Drive, Parsippany, New Jersey 07054