

Atlantic Metro Communications II, Inc.
Tariff NY PSC No. 1
Effective Date: Feb. 14, 2016

Leaf No. 47
Revision: 0
Superseding Revision:

- U. Services deployed in a redundant manner that continue to perform without error or end user impact, are not eligible for Service Credit;
- V. Follow up instances of a reported issue the is being addressed by the Company through an open repair ticket.

17.5.1 Reduced Service Credits

Downtime caused by emergency maintenance, when at least 48 hours' notice is provided, is eligible for 50% of normally calculated Service Credits.

17.6. Chronic Outages

The Company defines a Chronic Outage to be a Service Outage or service performance degradation below SLO of the same nature that occurs more than 3 times in any 30 day period.

- A. Follow up instances of a reported issue that is being addressed by the Company through an open repair ticket are considered part of one instance.

Issued by:

Matthew Lombardi, CEO

Effective 01/21/2016 under authority of PSC by Order made 01/21/2016 in Order Number 15-02135
Cancelled effective 02/15/2021.4 Century Drive, Parsippany, New Jersey 07054