Status: CANCELLED Effective Date: 05/01/2016

SQF, LLC P.S.C. NO 1 TELEPHONE Effective Date: 05/01/2016 Leaf: 20 Revision: 0 Superseding Revision:

- 2.5.5.B Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- 2.5.5.C Restoration of service
  - 2.5.5.C.1 The Customer may restore service by full payment in any reasonable manner including by personal check. However, the Company may refuse to accept a personal check if a Customer's check for payment of service has been dishonored, excepting bank error, within the last twelve months. There is a \$35.00 charge for restoration of service after disconnection; if, however, the equipment necessary for service has been removed, the non-recurring fee will apply.
- 2.5.6 Notice to Company for Cancellation of Service
  - 2.5.6. A Customer may cancel service by providing written notice to Company five (5) days prior to cancellation. However, Customer may not cancel service prior to expiration of the initial five (5) year term.
  - 2.5.6.B Customer is responsible for charges while still connected to the Company's service and the payment of associated local exchange company charges, if any, for service charges.
  - 2.5.6. C Any non-recoverable cost of Company expenditures shall be borne by the Customer if:
    - 2.5.6.C.1 The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed with the Customer for the non-recoverable portions of expenditures; or
    - 2.5.6.C.2 Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and

Issued by: Nicholas Bournakel, Administrator, SQF, LLC, 245 Commercial Street, Suite 203; Portland ME 04101