PSC NO: 2 TELEPHONE Ogden Telephone Company d/b/a Frontier Ogden Telephone Company Effective Date: November 21, 2015 Section 2 Leaf: 3 Revision: 0 Superseding Revision:

SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

- 2. Applications
 - a. Installment Billing

Residence customers may elect to pay their service connection and other nonrecurring charges associated with service orders in monthly installments for up to a 12 month period. When installment billing is requested, it will be applied to all non-recurring charges associated with a given service order, subject to the following:

- a. Installment billing may be used only by residence customers.
- b. Charges will be billed in twelve monthly installments unless the customer chooses a shorter payment period.
- c. A customer may not pay a portion of the charges and then request installment billing for the remaining charges.
- d. More than one installment plan may be in effect for the same customer at the same time.
- e. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered.
- f. Installment billing payments will continue even though an account is temporarily suspended.
- g. No interest or carrying charges will be applied to the outstanding balance during the installment period.
- h. A customer may elect to pay the unbilled charges before the expiration of the installment plan.

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