

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 4 - Telephone
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Superseding Revision:

INTRASTATE SWITCHED ACCESS SERVICES

SECTION 3 - DESCRIPTION OF SERVICE

3.1 General

Switched Access Service, which is available to Customers for their use in furnishing their services to Subscribers, provides a two-point communications path between a Customer's Premises and a Subscriber's Premises. It provides for the use of common terminating, switching and transport facilities. Switched Access Service provides the ability to originate calls from a Subscriber's Premises to a Customer's Premises, and to terminate calls from a Customer's Premises to a Subscriber's Premises.

Switched Access Service is available when originating or terminating calls from or to a Subscriber which subscribes to the Company's Local Exchange Services.

Rates and charges are set forth in Section 4 herein. The application of rates for Switched Access Service is described in Section 4.

3.1.1 Service Commencement Date

The date on which a Customer first sends or receives traffic from the Company's Subscriber or the date specified on the Service Order, whichever occurs first and whichever is applicable.

3.1.2 Service Cancellation Date

The date on which a Customer notifies the Company, in writing, of its intention to terminate its access arrangements with the Company, or the date on which the Company notifies the Customer, in writing, of its intention to terminate access service to the Customer. Such dates must conform to the effective dates for cancellation of service or the Customer's intention to block or have the Company's access traffic blocked, as set forth herein.

In the event that the Company terminates service without notice for reasons set forth herein, the service cancellation date shall be the date that the Company terminates service with the Customer.