

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 4 - Telephone
Effective: November 5, 2018

Leaf: 62
Revision: 0
Superseding Revision:

INTRASTATE SWITCHED ACCESS SERVICES

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.7 Billing and Payment Regulations

2.7.1 Billing and Collection of Charges

All bills are presumed accurate, and shall be binding on the Customer unless notice of disputed charge(s) is received by the Company within ninety (90) days (commencing five (5) days after such bills have been mailed or otherwise rendered per the Company's normal course of business).

The Company shall bill on a current basis all usage charges incurred by, and credits due to, the Customer under this tariff attributable to services established, provided, or discontinued during the preceding billing period. Recurring rates and charges for services to be provided during the next billing period will be billed in advance. The Company shall present invoices for all charges monthly to the Customer. Amounts not paid within thirty (30) days after the date of invoice will be considered past due, and the Company will assess a late payment charge in accordance with provisions set forth herein. If the Company becomes concerned at any time about the ability of a Customer to pay its bills, the Company may require that the Customer pay its bills within a specified number of days and make such payments in cash or the equivalent of cash.

If a service is disconnected by the Company and later restored, restoration of service may be subject to all applicable installation charges.

When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).