

Matrix Telecom, LLC  
d/b/a Excel Telecommunications  
P.S.C No. 3 - Telephone  
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## LOCAL EXCHANGE SERVICES

### SECTION 1 - DEFINITIONS - (Continued)

**ROTARY LINE SERVICE** - A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

**SERVICE CALL** - A visit to a customer's premises in connection with a service difficulty. See also Maintenance Service Charge.

**SERVICE CHARGES** - A nonrecurring charge applying to the provisions of telephone service.

**SUBSCRIBER** - Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this tariff and responsible for the payment of charges and compliance with the rules and regulations of the Company.

**SUPPLEMENTAL CONTRACT** - A contract for service, equipment or facilities in addition to that provided for under the original contract.

**SUSPENSION OF SERVICE** - An arrangement made at the request of the customer or initiated by the Company, for temporarily interrupting service.